

Greetings Nursing Team:

We appreciate all that you do to provide high quality patient care in our facilities and we are committed to identifying opportunities that we feel will help each of you develop, engage and grow within your nursing profession.

In this spirit, we'd like to announce our new initiative focused on strengthening our competency and critical thinking in triage. To assist with this effort, we have formalized relationship with The Sullivan Group, an organization dedicated to improving clinical performance and patient safety.

Summary of RSQ® Solutions – Triage Program from The Sullivan Group

- 11 online CE modules that focus exclusively on triage, authored by national expert – Shelley Cohen, RN, MSN, CEN.
- Access to online assessment tool that provides interactive critical thinking tips and analyzes triage competency in certain key presentations
- Over 190 hospitals currently utilize the RSQ® Solutions – Triage Program, and over 100,000 courses completed with a 98% user satisfaction

Goals

- Improve patient outcomes through improving triage decisions
- Strengthen critical-thinking skills employed in the triage decision-making process
- Teach early identification of clinical red flags and reinforce triage guidelines from ESI and CTAS
- Enhance documentation practices so that records consistently validate triage decisions
- Demonstrate triage competency at the individual, facility, and organizational levels

Time Commitment

- Each online CE module takes approximately 90 minutes to complete
- After completing all CE modules, you will receive 19.3 CE hours
- Each record review takes approximately 5 minutes to complete

What to Expect Next

Education:

- 1) Emails from The Sullivan Group (registration@thesullivangroup.com). If you do not receive it within the next 2 weeks, please check your spam or junk email folder.
- 2) In the email, you will receive instructions to create a Username and Password to access the online education

Assessment:

- 1) Emails from The Sullivan Group (accountinfo@thesullivangroup.com). If you do not receive it within the next 2 weeks, please check your spam or junk email folder.
- 2) In the email, you will receive your Username and Password to access the online assessment tool.

We are very excited to offer this Program to you, and we look forward to making this a successful initiative.

Nursing Leadership